

Stakeholder Engagement Plan

		Expectations	Methods of Engagement	Stakeholders Importance to Us	Our Importance to our Stakeholders
Internal	Employees	- Responsible company - Fair terms & conditions; - Stable employment; - Opportunities for career development; - Operational excellence; - Innovation; - Local investment.	- Workplace communication Methods - Boards; - Meetings; - Training;	- Integral component of supply chain delivering quality products & services to our customers & innovation opportunities.	- Responsible company providing employment opportunities.
Combined	Customers	- Responsible company; - Ethical business practises; - Fair terms & conditions; - Operational excellence; - Collaborative working; - Innovation / new product offerings; - Quality & reliability of product & service;	- Customer meetings; - Website; - Site visits; - Trade / industry shows;	- Strategic alliances; - Joint ventures; - Partnerships for sustainable growth;	- Needs require & justify a distinct service offering; - Assisting & delivering a value proposition to our customers; - Raising awareness about products / services; - Service offering / reliability;
	Suppliers	- Responsible sourcing; - Ethical business practises; - Quality of product & service; - Long term relationships; - Strategic alliances; - Stability & reliability of operation & its processes.	- Supplier meetings; - Website; - Site visits; - Trade / industry shows;	- Quality & sustainable products; - Value for money; - Support & advice;	- Business opportunities; - Long business term relationships;
	Financial Institutions	- Responsible company - Stable employment; - Return on investment; - Innovation; - Local investment.	- Meetings; - Site visits;	- Provider of capital to further Develop & strengthen the company; - Drives cost & value driven structures.	- Generate return on investment; - Sustaining & growing the local community;

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External	Local / Regional Authorities / Regulators	- Responsible company; - Local investment; - Source of employment;	- Communication forms; - Meetings; - Site visits;	- Monitoring our performance in meeting the needs & expectations of our stakeholders.	- Provide each other with - Support & advice with regards to being a responsible company.
	Local Community & Neighbours	- Responsible company; - Local investment; - Employment opportunities.	- Communication forms; - Meetings; - Site visits; - Website;	- Source of employment, goods & services.	- Source of employment.